

LEGAL

Terms of Service

Last updated · April 25, 2025 ■ Blockit AI, Inc. support@blockit.com

VERSION OF APRIL 25, 2025 · SUPERSEDED JULY 29, 2026

Please read these Terms of Service (the "**Terms**") and our [Privacy Notice](#) carefully because they govern your use of the website located at <https://www.blockit.com/> (the "**Site**") and the scheduling assistant, calendar management, and related artificial intelligence technology services accessible via the Site, or as otherwise connected with your email and/or electronic calendar accounts or electronic communication services, in each case as offered by Blockit AI, Inc. ("**Blockit**"). To make these Terms easier to read, the Site and our services are collectively called the "**Services**."

IMPORTANT NOTICE · ARBITRATION · UNITED STATES USERS

WHEN YOU AGREE TO THESE TERMS YOU ARE AGREEING (WITH LIMITED EXCEPTION) TO RESOLVE ANY DISPUTE BETWEEN YOU AND BLOCKIT THROUGH BINDING, INDIVIDUAL ARBITRATION RATHER THAN IN COURT. PLEASE REVIEW CAREFULLY [SECTION 17 \(DISPUTE RESOLUTION\)](#) BELOW FOR DETAILS REGARDING ARBITRATION.

01

Description of Services

The Services are designed to function as an intelligent scheduling assistant that users can activate through supported communication tools (such as email, messaging platforms, or other integrated systems), and to analyze shared communications to identify scheduling needs, connect with users' calendars, coordinate availability, and automatically create, update, or cancel calendar events.

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Agreement to Terms

By using our Services, you agree to be bound by these Terms. If you don't agree to be bound by these Terms, do not use the Services.

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Privacy Notice

Please review our [Privacy Notice](#), which also governs your use of the Services, for information on how we collect, use and share your information.

Changes to these Terms or the Services

We may update the Terms from time to time at our sole discretion. If we do, we'll let you know by posting the updated Terms on the Site and/or may also send other communications. It's important that you review the Terms whenever we update them or you use the Services. If you continue to use the Services after we have posted updated Terms it means that you accept and agree to the changes. If you don't agree to be bound by the changes, you may not use the Services anymore. Because our Services are evolving over time we may change or discontinue all or any part of the Services, at any time and without notice, at our sole discretion.

Who may use the Services?

You may use the Services only if you are 18 years or older and capable of forming a binding contract with Blockit, and not otherwise barred from using the Services under applicable law.

Feedback

We appreciate feedback, comments, ideas, proposals and suggestions for improvements to the Services ("**Feedback**"). If you choose to submit Feedback, you agree that we are free to use it without any restriction or compensation to you.

Free and paid tier subscriptions

Certain limited features or functionality of the Services may be used at no cost, and certain features or functionality of the Services may require payment of a fee for use thereof, in each case corresponding to the "tier" or "subscription" which you elect to receive as presented to you via the Services (each, a "**Tier**"). If you elect for a Tier which requires payment of fees, you agree to pay such fees, whereby you will have the option of purchasing a subscription ("**Subscription**") for such Tier.

7.1 General

By purchasing a Subscription (a "**Transaction**"), you expressly authorize us (or our third-party payment processor) to charge you for such Transaction. We may ask you to supply additional information relevant to your Transaction, including your credit card number, the expiration date of your credit card and your email and postal addresses for billing and notification (such information, "**Payment Information**"). You represent and warrant that you have the legal right to use all payment method(s) represented by any such Payment Information. When you initiate a Transaction, you authorize us to provide your Payment Information to third parties so we can complete your Transaction and to charge your payment method for the type of Transaction you have selected (plus any applicable taxes and other charges). You may need to provide additional information to verify your identity before completing your Transaction. By initiating a Transaction, you agree to the pricing, payment and billing policies applicable to such fees and charges, as posted or otherwise communicated to you. All payments for Transactions are non-refundable and non-transferable except as expressly provided in these Terms. All fees and applicable taxes, if any, are payable in United States dollars.

7.2 Subscriptions

Subscriptions are offered on monthly and annual term bases. If you purchase a monthly Subscription, you will be charged the monthly Subscription fee, and if you purchase an annual Subscription, you will be charged the annual

Subscription fee, in each case plus any applicable taxes and other charges (each, a "**Subscription Fee**"), at the beginning of your Subscription and each month or year, as applicable, thereafter, at the then-current Subscription Fee. **By purchasing a Subscription, you authorize Blockit to initiate recurring non-refundable payments as set forth below.** If you purchase a Subscription, we (or our third-party payment processor) will automatically charge you each month or year, as applicable, beginning on the commencement of your Subscription, using the Payment Information you have provided until you cancel your Subscription. For monthly Subscriptions, prior to the renewal of each Subscription term each month, in accordance with applicable law, Blockit will send you a reminder with the then-current Subscription Fee. For annual Subscriptions, Blockit will send you a reminder with the then-current Subscription Fee in accordance with applicable law. By agreeing to these Terms and electing to purchase a Subscription, you acknowledge that your Subscription has recurring payment features and you accept responsibility for all recurring payment obligations prior to cancellation of your Subscription by you or Blockit. Your Subscription continues until cancelled by you or we terminate your access to or use of the Services or Subscription in accordance with these Terms.

7.3 Cancelling subscriptions

You may cancel a Transaction for a full refund within ten (10) calendar days of your initial purchase. **After that, your purchase is final and you will not be able to cancel the purchase and/or receive a refund of your Subscription Fee at any time.** But if something unexpected happens in the course of completing a Transaction, we reserve the right to cancel your Transaction for any reason; if we cancel your Transaction we'll refund any payment you have already remitted to us for such Transaction. Without limiting the foregoing, you may cancel your Subscription at any time, but please note that such cancellation will be effective at the end of the then-current Subscription period. Except as set forth above with respect to your initial Subscription purchase, you will not receive a refund of any portion of the Subscription Fee paid for the then-current Subscription period at the time of cancellation. To cancel, you can send an email to support@blockit.com with the subject line "Cancel my subscription". You will be responsible for all Subscription Fees (plus any applicable taxes and other charges) incurred for the then-current Subscription period. If you cancel, your

right to use the Services will continue until the end of your then-current Subscription period and will then terminate without further charges.

Representations and warranties

By using our Services, you represent and warrant that (i) your compliance with these Terms and use of the Services does not and will not violate or conflict with any agreement to which you are a party (including without limitation any employment agreement or otherwise); (ii) you have obtained and will maintain all necessary rights, permissions, consents, and authority (including without limitation from your employer, if applicable) for you to comply with these Terms, use the Services, and grant us the license rights in your User Content (defined below) under these Terms; (iii) neither your use of the Services nor your use or provision of User Content will infringe, misappropriate, or violate any third party's intellectual property rights, rights of publicity or privacy, or applicable law. **For clarity, you are solely responsible for all User Content, including your use of such User Content and making such User Content available to the Services.**

Your content

9.a Posting content

Our Services may have access to, analyze, and/or ingest, or otherwise allow you to store or transmit content, such as emails and email attachments; electronic calendar events, meetings, and related information; files, documents, graphics, images, software, audio and video (collectively, excluding Feedback, "**User Content**"). Blockit does not claim any ownership rights in any User Content and nothing in these Terms will be deemed to restrict any rights that you may have to your User Content.

9.b Permissions to your User Content

By integrating or otherwise connecting the Services to your third-party calendar accounts (e.g., Google, Microsoft, etc.), granting access to your User Content (e.g., emails, email threads, and email attachments), or otherwise making any User Content available to the Services, you hereby grant to Blockit a non-exclusive, transferable, worldwide, royalty-free license, with the right to (i) sublicense, to use, analyze, copy, modify, create derivative works based upon, derive insights and information from, distribute, publicly display, and publicly perform the User Content which you connect, grant access to, or provide to the Services, in connection with operating, providing, and improving the Services and Blockit's other products, services, and technologies; (ii) disclose and share such User Content with Blockit's third-party artificial intelligence and machine learning service providers in connection with operating, providing, and improving the Services (e.g., to propose meeting times, create calendar events, and improve performance of the Services); and (iii) fine-tune Blockit's machine learning models. For clarity, Blockit does not authorize the foregoing third parties to use your User Content to train their own models. For clarity, if you connect your third-party calendar account to the Services, Blockit and the Services will have access to your calendars — but not your email account or inbox. Blockit and the Services will only have access to those emails, email threads, messages, and attachments that you choose to share with the Services, such as by carbon copying (cc'ing) a Blockit email address on an email or conversation.

9.c Removal of User Content

You can remove your User Content by emailing support@blockit.com with the subject line "Delete my data". In certain instances, some User Content may be retained on the Services, pursuant to Blockit's privacy policy and its data retention and archival policies and processes.

9.d Blockit's intellectual property

We may make available through the Services content that is subject to intellectual property rights. We retain all rights to that content.

General prohibitions and Blockit's enforcement rights

You agree not to do any of the following:

- Provide, transmit, or otherwise make available to the Services any (i) Protected Health Information (PHI); (ii) Nonpublic Personal Information (NPI); (iii) Material Nonpublic Information (MNPI); (iv) sensitive personal information (as defined by the California Consumer Privacy Act, as amended, and the General Data Protection Regulation), including account credentials, passwords, identification card and driver's license information, and social security numbers; (v) cardholder data (as defined by the Payment Card Industry Data Security Standard); (vi) proprietary or confidential business information, such as API keys, encryption keys, customer lists, and financial information; or (vii) Personal Data, Personally Identifiable Information or other individually identifiable information governed by applicable privacy law, except for non-sensitive personal information to the extent necessary to utilize the Services (i.e., name, email address, and phone number) — including without limitation by transmitting any emails which contain any of the foregoing through the Services, such as by carbon copying (cc'ing) any Blockit email address on or into any email thread, chain, or conversation which contains it;
- Provide, transmit, or otherwise make available any User Content that: (i) infringes, misappropriates or violates a third party's patent, copyright, trademark, trade secret, moral rights or other intellectual property rights, or rights of publicity or privacy; (ii) violates, or encourages any conduct that would violate, any applicable law or regulation or would give rise to civil liability; (iii) is fraudulent, false, misleading or deceptive; (iv) is defamatory, obscene, pornographic, vulgar or offensive; (v) promotes discrimination, bigotry, racism, hatred, harassment or harm against any individual or group; (vi) is violent or threatening or promotes violence or actions that are threatening to any person or entity; or (vii) promotes illegal or harmful activities or substances;

- Use, display, mirror or frame the Services or any individual element within the Services, Blockit's name, any Blockit trademark, logo or other proprietary information, or the layout and design of any page or form contained on a page, without Blockit's express written consent;
- Access, tamper with, or use non-public areas of the Services, Blockit's computer systems, or the technical delivery systems of Blockit's providers; attempt to probe, scan or test the vulnerability of any Blockit system or network, or breach any security or authentication measures; or avoid, bypass, remove, deactivate, impair, descramble or otherwise circumvent any technological measure implemented to protect the Services;
- Attempt to access or search the Services or download content from the Services using any engine, software, tool, agent, device or mechanism (including spiders, robots, crawlers, data mining tools or the like) other than the software and/or search agents provided by Blockit or other generally available third-party web browsers;
- Send any unsolicited or unauthorized advertising, promotional materials, email, junk mail, spam, chain letters or other form of solicitation; or use any meta tags or other hidden text or metadata utilizing a Blockit trademark, logo URL or product name without Blockit's express written consent;
- Use the Services, or any portion thereof, to commercially resell, sublicense, or offer the Services as part of a commercial product or service offered to third parties, including on behalf of any unaffiliated third party, without Blockit's prior written consent;
- Forge any TCP/IP packet header or any part of the header information in any email or newsgroup posting, or in any way use the Services to send altered, deceptive or false source-identifying information; attempt to decipher, decompile, disassemble or reverse engineer any of the software used to provide the Services;
- Interfere with, or attempt to interfere with, the access of any user, host or network, including, without limitation, sending a virus, overloading, flooding, spamming, or mail-bombing the Services;

- Collect or store any personally identifiable information from the Services from other users of the Services without their express permission; impersonate or misrepresent your affiliation with any person or entity; violate any applicable law or regulation; or encourage or enable any other individual to do any of the foregoing.

Blockit is not obligated to monitor access to or use of the Services or to review or edit any content. However, we have the right to access, review, or modify Output, in Blockit's discretion, including as necessary to operate and improve the Services, maintain accuracy, ensure compliance with these Terms, protect the integrity and functionality of the system, or to comply with applicable law or other legal requirements. We reserve the right, but are not obligated, to remove or disable access to any content, including User Content, at any time and without notice, including if we, at our sole discretion, consider it objectionable or in violation of these Terms. We have the right to investigate violations of these Terms or conduct that affects the Services. We may also consult and cooperate with law enforcement authorities to prosecute users who violate the law.

Links to third-party websites or resources

The Services may allow you to access third-party websites or other resources. We provide access only as a convenience and are not responsible for the content, products or services on or available from those resources or links displayed on such websites. You acknowledge sole responsibility for, and assume all risk arising from, your use of any third-party resources.

Termination

We may suspend or terminate your access to and use of the Services, including suspending access to or terminating your account, at our sole discretion, at any time, with or without notice to you. You may cancel your account at any time by sending us an email at support@blockit.com with the subject line "Cancel my subscription". Upon any termination, discontinuation or cancellation of the Services or your account, the following Sections will survive: 6, 7 (only for payments due and owing to Blockit prior to the termination), 8, 9(b), 9(d), 10, 12, 13, 14, 15, 16, 17 and 18.

Warranty disclaimers

13.a General

The Services are provided "as is," without warranty of any kind. Without limiting the foregoing, we explicitly disclaim any implied warranties of merchantability, fitness for a particular purpose, quiet enjoyment and non-infringement, and any warranties arising out of course of dealing or usage of trade. Additionally, Blockit will have no liability or responsibility for any User Content, or your rights to provide or make available any User Content to the Services or Blockit. We make no warranty that the Services will meet your requirements or be available on an uninterrupted, secure, or error-free basis. We make no warranty regarding the quality, accuracy, timeliness, truthfulness, completeness or reliability of any information or content on the Services.

13.b No reliance on Output

Due to the probabilistic nature of machine learning and artificial intelligence, the Services may produce any emails; calendar events, teleconference or other electronic invitations; or other content ("Output") that is inaccurate, incorrect, offensive, or otherwise undesirable, and/or may take actions (e.g., creating, sending, or deleting emails, calendar events, teleconference or other electronic invitations, or other content) in an unintended, undesirable, or incorrect manner ("Unintended Actions"). You will not rely on the Services or any Output and will conduct your own diligence and exercise your own best business judgment with meaningful human involvement in making any decisions or taking any actions regarding the Output, including sending any emails or other communications using any Output. Blockit hereby disclaims any and all liability in connection with any Output or your reliance thereon, or any Unintended Actions, and you are solely responsible for any decisions, actions, or outcomes resulting from the use of, or in connection with, any Output or the Services.

Indemnity

You will indemnify and hold Blockit and its officers, directors, employees and agents harmless from and against any claims, disputes, demands, liabilities, damages, losses, and costs and expenses, including, without limitation, reasonable legal and accounting fees arising out of or in any way connected with (a) your access to or use of the Services, (b) any User Content, or (c) your violation of these Terms.

Limitation of liability

To the maximum extent permitted by law, neither Blockit nor its service providers involved in creating, producing, or delivering the Services will be liable for any incidental, special, exemplary or consequential damages, or damages for lost profits, lost revenues, lost savings, lost business opportunity, loss of data or goodwill, service interruption, computer damage or system failure or the cost of substitute services of any kind arising out of or in connection with these Terms or from the use of or inability to use the Services, whether based on warranty, contract, tort (including negligence), product liability or any other legal theory, and whether or not Blockit or its service providers have been informed of the possibility of such damage, even if a limited remedy set forth herein is found to have failed of its essential purpose.

To the maximum extent permitted by law, in no event will Blockit's total cumulative liability to you arising from all claims under or related to these Terms or from the use of or inability to use the Services exceed the amounts actually paid by you or payable by you to Blockit for use of the Services, provided that in no event will Blockit's total cumulative liability for all claims made under or related to these Terms exceed the fees actually paid by you to Blockit in the six (6) month period immediately preceding the first event giving rise to the applicable claim, less all amounts paid by you to Blockit for all past claims of any kind made under or related to these Terms, regardless of the legal or equitable theory on which the claim or liability is based, and whether or not Blockit was advised of the possibility of such loss or damage.

The exclusions and limitations of damages set forth above are fundamental elements of the basis of the bargain between Blockit and you.

Governing law and forum choice

For users of the Services within the United States, these Terms and any action related thereto will be governed by the Federal Arbitration Act, federal arbitration law, and the laws of the State of California, without regard to its conflict of laws provisions. For all other users of the Services, these Terms and any action related thereto will be governed by the laws of the State of California, without regard to its conflict of laws provisions, and Section 17 (Dispute Resolution) will not apply. Except as otherwise expressly set forth in Section 17, the exclusive jurisdiction for all Disputes (defined below) that you and Blockit are not required to arbitrate will be the state and federal courts located in the Northern District of California, and you and Blockit each waive any objection to jurisdiction and venue in such courts.

Dispute resolution for United States users

This Section 17 applies to users of the Services within the United States.

17.a Mandatory arbitration of disputes

We each agree that any dispute, claim or controversy arising out of or relating to these Terms or the breach, termination, enforcement, interpretation or validity thereof or the use of the Services (collectively, "**Disputes**") will be resolved **solely by binding, individual arbitration and not in a class, representative or consolidated action or proceeding**. You and Blockit agree that the U.S. Federal Arbitration Act governs the interpretation and enforcement of these Terms, and that you and Blockit are each waiving the right to a trial by jury or to participate in a class action. This arbitration provision shall survive termination of these Terms.

17.b Exceptions

As limited exceptions to Section 17(a) above: (i) we both may seek to resolve a Dispute in small claims court if it qualifies; and (ii) we each retain the right to seek injunctive or other equitable relief from a court to prevent (or enjoin) the infringement or misappropriation of our intellectual property rights.

17.c Conducting arbitration and arbitration rules

The arbitration will be conducted by the American Arbitration Association ("**AAA**") under its Consumer Arbitration Rules (the "**AAA Rules**") then in effect, except as modified by these Terms. The AAA Rules are available at www.adr.org or by calling 1-800-778-7879. A party who wishes to start arbitration must submit a written Demand for Arbitration to AAA and give notice to the other party as specified in the AAA Rules. The AAA provides a form Demand for Arbitration at www.adr.org. Any arbitration hearings will take place in the county (or parish) where you live, unless we both agree to a different location. The parties agree that the arbitrator shall have exclusive authority to decide all issues relating to

the interpretation, applicability, enforceability and scope of this arbitration agreement.

17.d Arbitration costs

Payment of all filing, administration and arbitrator fees will be governed by the AAA Rules, and we won't seek to recover the administration and arbitrator fees we are responsible for paying, unless the arbitrator finds your Dispute frivolous. If we prevail in arbitration we'll pay all of our attorneys' fees and costs and won't seek to recover them from you. If you prevail in arbitration you will be entitled to an award of attorneys' fees and expenses to the extent provided under applicable law.

17.e Injunctive and declaratory relief

Except as provided in Section 17(b) above, the arbitrator shall determine all issues of liability on the merits of any claim asserted by either party and may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. To the extent that you or we prevail on a claim and seek public injunctive relief (that is, injunctive relief that has the primary purpose and effect of prohibiting unlawful acts that threaten future injury to the public), the entitlement to and extent of such relief must be litigated in a civil court of competent jurisdiction and not in arbitration. The parties agree that litigation of any issues of public injunctive relief shall be stayed pending the outcome of the merits of any individual claims in arbitration.

17.f Class action waiver

You and Blockit agree that each may bring claims against the other only in your or its individual capacity, and not as a plaintiff or class member in any purported class or representative proceeding. Further, if the parties' Dispute is resolved through arbitration, the arbitrator may not consolidate another person's claims with your claims, and may not otherwise preside over any form of a representative or class proceeding. If this specific provision is found to be unenforceable, then the entirety of this Section 17 shall be null and void.

17.g Severability

With the exception of any of the provisions in Section 17(f) of these Terms ("**Class Action Waiver**"), if an arbitrator or court of competent jurisdiction decides that any part of these Terms is invalid or unenforceable, the other parts of these Terms will still apply.

General terms

18.a Reservation of rights

Blockit and its licensors exclusively own all right, title and interest in and to the Services, including all associated intellectual property rights. You acknowledge that the Services are protected by copyright, trademark, and other laws of the United States and foreign countries. You agree not to remove, alter or obscure any copyright, trademark, service mark or other proprietary rights notices incorporated in or accompanying the Services.

18.b Entire agreement

These Terms constitute the entire and exclusive understanding and agreement between Blockit and you regarding the Services, and these Terms supersede and replace all prior oral or written understandings or agreements between Blockit and you regarding the Services. If any provision of these Terms is held invalid or unenforceable by an arbitrator or a court of competent jurisdiction, that provision will be enforced to the maximum extent permissible and the other provisions of these Terms will remain in full force and effect. Except where provided by applicable law in your jurisdiction, you may not assign or transfer these Terms, by operation of law or otherwise, without Blockit's prior written consent. Any attempt by you to assign or transfer these Terms absent our consent or your statutory right will be null. Blockit may freely assign or transfer these Terms without restriction. Subject to the foregoing, these Terms will bind and inure to the benefit of the parties, their successors and permitted assigns.

18.c Notices

Any notices or other communications provided by Blockit under these Terms will be given: (i) via email; or (ii) by posting to the Services. For notices made by email, the date of receipt will be deemed the date on which such notice is transmitted.

18.d Waiver of rights

Blockit's failure to enforce any right or provision of these Terms will not be considered a waiver of such right or provision. The waiver of any such right or provision will be effective only if in writing and signed by a duly authorized representative of Blockit. Except as expressly set forth in these Terms, the exercise by either party of any of its remedies under these Terms will be without prejudice to its other remedies under these Terms or otherwise.

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Contact information

If you have any questions about these Terms or the Services, please contact Blockit at support@blockit.com.

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Less chronos. More kairos.

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